

Current Services and Programs

BILLING DEPARTMENT

First Choice Community Health Center values our customers and strives to ensure information gathered during registration about you and/or the person responsible (the guarantor) for paying for your healthcare services and your insurance information are accurately documented. After your services or treatments are performed, First Choice's Billing Office files a claim with your primary insurance organization for services you received. If your insurance organization will not pay because of a problem with the information provided, the Billing Office tries to correct the information and re-files the claim.

First Choice Community Health Centers accepts most insurance plans. Be conscientious of the co-payment, co-insurance, and/or deductible for your Health Plan - and know what is considered the patient's responsibility. It is our expectation that this co-payment, coinsurance, or deductible be made at the time of your service. For your convenience we accept cash, check, Visa, MasterCard, American Express, and Discover Cards.

It is important that you are familiar with your benefits and the extent of your medical coverage. We suggest that you contact your insurance carrier before scheduling an appointment and before services are rendered. After payment is received from the primary insurance organization, the Billing Office will file claims with any secondary insurance organizations. When all insurance payments have been processed and paid by your insurance company, you are billed for any remaining unpaid balance.

Statements are sent monthly for balances due on accounts. Give us a call for explanations of any matters which are unclear.

We are privileged to offer the Sliding Fee Discount Program. First Choice Community Health Centers has a system in place to determine eligibility for patient discounts adjusted on the basis of the patient's ability to pay. The Program provides a full discount to individuals and families with annual incomes at or below 100% of the Federal poverty guidelines (only nominal fees charged) and for those with incomes between 100% and 200% of poverty, fees are charged in accordance with a sliding discount policy based on family size and income.